Kayle M. Drucker

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CAREER SUMMARY

Software engineering support for Linux, Windows, and Apple platforms. While my work has been in the IT domain, it has forced me to learn OS's, networking, and security, from a user point of view. I've supported many customers, at critical times in their development, as well as anticipated customer needs. My knowledge extends to end-user applications, end-user development environments, and end-user debuggers. In my role, I have supported the web industry and server industry, using AWS and Google Services.

SKILLS

Programming: Java, Python, C++, Atlassian Products (Jira, Confluence, Stash, Crowd), Google G Suite, Windows, Javascript, CSS, Bootstrap, HTML, Node.js, Linux, jQuery, APIs, AJAX, Github, GIT
Soft: Teamwork, Adaptability, Leadership, Problem Solving

EDUCATION

Full Stack Developer   **May 2018**
Northwestern University, Evanston, IL
Masters of Science in Computer Science   **December 2016**
DePaul University, Chicago, IL
Bachelor of Science in Design, Housing and Urban Development   **May 2008**
Arizona State University, Tempe, AZ

SAMPLE OF APPLICATIONS BUILT

Progression

Role: GIT/Heroku Manager, AWS, Back End Developer
Language/Tools: React, Passport Authentication, S3 Bucket, Material UI, Javascript, Node.js, MongoDB
Link: https://quiet-island-34853.herokuapp.com/
Description: Progression is a full MERN Stack application that helps users to set their goals, find others with similar goals, and track their goals or follow others progression.

Sherlock Homes

Role: GIT/Heroku Manager, Back End Developer
Language/Tools: Bootstrap, SQL, API, Javascript, Authentication
Link: https://infinite-mesa-54869.herokuapp.com/
Description: Sherlock Homes is an application in connecting realtor and prospective home buyer. Realtors are to create a profile which will grant them access to a list of prospective home buyer and can use this list to reach out to the prospective client. The blog page is to inform buyer and realtors of current threads in Chicago.

Liri Node Application

Role: Back End Developer, Manager
Language/Tools: SQL, Node.js, Javascript
Link: https://github.com/KDarch928/bamazon
Description: Bamazon is a terminal based application where users can list items they would like to sell and buyers can purchase them.

RELEVANT EXPERIENCE

Information Technology Support Analyst, Gorilla Group, Chicago, IL   **June 2016-Present**
- Cultivate relationships with vendors, maintaining communication and facilitating solutions to address concerns.
- Facilitate the office move with the Operations team in a successful manner that did not affect company production.
- Maintain critical systems as part of the infrastructure team.
- Manage and Administer JIRA/Confluence/BitBucket add-ons, plugins, and extensions
- Manage Linux, Windows, and Apple systems. This includes: OS builds, OS updates, Application installs, and testing.
- Perform firmware upgrades to computer networks.
- Helped support web and server markets using AWS and Google services/tools, for internal and external customers.
- Provide assistance with internal/external clients with implementing standards with workflows, schemes, and templates in JIRA/Confluence and BitBucket

Information Technology Intern, Gorilla Group, Chicago, IL   **January 2015-June 2016**

- Defined/implemented procedures for tagging/tracking assets, identifying total asset and depreciation values.
- Identified department needs and requirements through cultivated relationships with all teams and managers.
- Developed configuration standards for new hire computers, allowing the ability to be productive quickly.

Information Technology Intern, CNA Insurance, Chicago, IL   **June 2014-September 2014**

- Improved the eDiscovery request form processes through gathering and analyzing business requirements transforming them into technical solutions.
- Developed business requirements with the eDiscovery and Forensics group for future lab enhancements.
- Delivered a project status presentation to senior leadership that summarized my project findings and future recommendations for the department.

Projects Assistant/CAD Services Associate, Del Sol Group, Phoenix, AZ   **February 2007-January 2012**

- Converted Landscape Architect's designs and detail sketches into working documents using AutoCAD.
- Initiated environmental compliance documents allowing project initiation and implementation in a manner that was effective to the company and client.
- Created aerial and/or geological survey figure maps to convey information in association with legal documents and reports used for land use and zoning cases.

PROFESSIONAL ORGANIZATIONS

Alpha Kappa Psi Business Fraternity, Alumni   **September 2013-Present**
Coder Dojo Chicago, Volunteer   **June 2017-Present**